



Fact Sheet

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USCIS.gov 'National Dashboard'

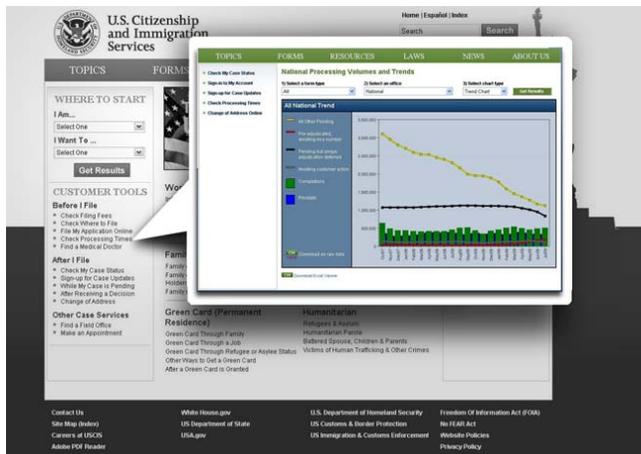
National and Local Processing Volumes and Trends

Background

On June 25, President Obama announced that in the next 90 days USCIS would launch a vastly improved USCIS.gov public website to help customers navigate the immigration system and remain up-to-date regarding their case status. USCIS has committed to delivering on this promise by incorporating both internal and external stakeholder feedback.

Processing Volumes and Trends

The 'National Dashboard' is a new function available on the redesigned USCIS.gov website. This tool will give customers insight into current USCIS form processing times. The new National Dashboard has an easy to read graph, giving customers the option of viewing volumes as a bar or line graph, that provides customers the ability to compare overall processing volumes and trends at the national and local level.



- At the top of the National Dashboard page, customers will be able to narrow a request to a particular form type at a specific USCIS office and view volume information regarding each stage of the process.
- This same form type can be compared with the national volume information at the bottom of the page. Customers can view the data for the current month or as trend data over the past 24 months. Additionally, the data presented in the charts will be available for download.

We plan to initially deploy the National Dashboard with 10 different forms, including the Form I-485, Application to Register Permanent Residence or Adjust Status, and Form N-400, Application for Naturalization. Over the next year, this number will grow. We will also look to build upon this capability to provide additional information to the public.