

What's Hot in E-Verify

E-Verify Scores High on Customer Satisfaction

E-Verify earned an exceptionally high score in the 2010 American Customer Satisfaction Index (ASCI). E-Verify's overall score of 82 far surpassed the federal government's score of 69. E-Verify Customer Support scored 89. Other key findings are that the overwhelming majority of users are likely to recommend and continue using E-Verify, and are confident in E-Verify's accuracy. [You can read the ASCI survey report online.](#)

One New Card Authorizes Two Benefits

On February 11, 2011, U.S. Citizenship and Immigration Services began issuing a card that authorizes both employment and travel authorization. This card is issued to those who file applications to Register Permanent Residence or Adjust Status (Form I-485). This card is an acceptable employment authorization and identity document for Form I-9. [See our website for more information.](#)

Now Available! Revised Handbook for Employers

The revised M-274 Handbook for Employers: Instructions for Completing I-9, released on January 5, 2011, has updated instructions for completing Form I-9, useful information about documents, and more guidance. [Download your free copy.](#)



E-Verify Existing Users...A New Webinar for You!

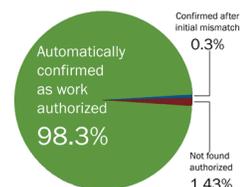
The free live webinar designed for E-Verify users has been updated to include a discussion about immigration-related hiring practices that are common triggers for Department of Justice investigations. The E-Verify for Existing Users webinar includes advanced reviews of new features, Form I-9 and tentative non-confirmations. USCIS also offers free E-Verify Overview, Federal Contractor E-Verify, and Form I-9 webinars. [Just go to our website and register for the webinar of your choice.](#)

GAO Cites E-Verify Improvements

A new [Government Accountability Office \(GAO\) report](#) analyzed 2009-2010 E-Verify data and reported significant improvements, such as a 5.4% decrease in tentative non-confirmations (TNCs), better safeguards for securing employee information, and improvements in monitoring employers' compliance.

Higher Worker Authorization Rates

In fiscal year 2010, E-Verify automatically confirmed 98.3% of employees as authorized to work instantly or within 24 hours—an increase of nearly one percent over the previous year. [See the updated statistics online at E-Verify Statistics and Reports.](#)



E-Verify Testifies

On Feb 10, 2011, USCIS Associate Director for Enterprise Services Theresa Bertucci testified before Congress about E-Verify. [Read the testimony.](#)

Why Don't They Use E-Verify?

An independent study of E-Verify non-users, The Practices and Opinions of Employers Who Do Not Participate in E-Verify, reported that more than half of all employers have not yet heard of E-Verify, and many others have misconceptions about the program. [Learn the facts about E-Verify](#) – it's free, it's easy, and users rate it highly.

¿Ha visto "The Reporter"?

La edición de invierno 2010 de "The Reporter", boletín de SSA/IRS para los empleadores y patronos, tiene un artículo informativo acerca de E-Verify. [Vea la página 4 de "The Reporter."](#)

E-Verify Outreach

- Arizona Society of Human Resource Management (SHRM) Conference, Phoenix, AZ March 2, 2011
- Health Care Benefit New York Show and Conference Expo New York, NY March 7, 2011
- American Payroll Association Capital Summit Washington, DC March 8, 2011
- Alliance Mid-Atlantic Small Business Procurement Fair Atlantic City, NJ March 10, 2011
- SHRM Employment Law and Legislative Conference Washington, DC March 14-16, 2011
- Greater New York Chamber of Commerce/Brooklyn Trade Show, Brooklyn, NY March 15, 2011
- Annual Reservation Economic Summit Las Vegas, NV March 16-17, 2011
- Aerospace & Defense Contract Management Conference Glendale, AZ March 17-18, 2011
- New England Food Show Boston, MA March 20-22, 2011
- Employers Association Employment Law Conference Perrysburg, OH March 25, 2011
- CUPA - HR Western Regional Conference Lost Pines, TX March 27-29, 2011
- American Council of Engineering Companies Convention Washington, DC March 29-April 1, 2011

Visit our website at <http://www.dhs.gov/E-Verify>
Employee Hotline: 1-888-897-7781

Follow us on Twitter! <http://twitter.com/USCIS>
Employer Queries: 1-888-464-4218