

Strategic Plan Framework

USCIS' goals, objectives and action strategies form an integral, and yet distinct part of the DHS mission. Our Strategic Plan adheres to three mission themes identified in the DHS Strategic Plan— Prevention, Service, and Organizational Excellence. Thus, the DHS Strategic Plan provides a context for our own direction, as USCIS continues to fully support DHS's vision and mission.

DHS Vision: Preserving our freedoms, protecting America... we secure our homeland.

DHS Mission: We will lead the unified national effort to secure America. We will prevent and deter terrorist attacks and protect against and respond to threats and hazards to the nation. We will ensure safe and secure borders, welcome lawful immigrants and visitors, and promote the free-flow of commerce.



The USCIS Strategic Plan is a living document. Our strategic goals, objectives and strategies are developed, implemented, evaluated, and updated through our ongoing business planning and annual planning processes. As we analyze our strengths and areas in which improvement is necessary, we will update our Strategic Plan to adapt to new requirements or environmental changes, as well as to account for our own progress toward our mission.

USCIS Vision: USCIS will strengthen America's future by becoming a customer-focused innovator of benefits processing, a catalyst for citizenship education, instruction and outreach, a recognized and credible source of useful information, and a leading contributor to the security of the United States.

USCIS Mission: USCIS will secure America's promise as a nation of immigrants by providing accurate and useful information to our customers, granting immigration and citizenship benefits, promoting an awareness and understanding of citizenship, and ensuring the integrity of our immigration system.