

# SAVE VERIFIER

A quarterly newsletter for benefit-granting agencies, stakeholders, and benefit applicants.

## SAVE SPOTLIGHT

CUSTOMIZED WEBINARS

### SAVE Provides Customized Webinars

As part of ongoing outreach efforts, SAVE offers webinars tailored to your organization's needs. Topics we can discuss include SAVE developments, modernization initiatives, upcoming training opportunities, and our newly developed service capabilities. You can request a customized webinar on our [SAVE Resources](#) page.

### SAVE Participates in Federal Identity Forum and Expo

Last year, SAVE representatives participated in an industry-wide conference (formerly known as the Global Identity Summit) in Tampa, Florida, with professionals from the federal government and private sector. Through information sharing, collaboration, and strategic planning, SAVE strengthened relationships with government agencies, DHS components and the USCIS community relations officer.

During the event, SAVE distributed fact sheets on [SAVE CaseCheck](#), discussed updates on strategic messaging and SAVE initiatives, and answered complex questions regarding the verification process. To learn more about SAVE or customized training, visit the [SAVE Resources](#) page.

### SAVE Deploys New Survey

SAVE Contact Center will conduct a survey to measure the quality of its support services. To ensure anonymity, Claes Fornell International Group (CFI), a third-party organization, will send survey invitations to individuals who have contacted SAVE for assistance. The CFI Group will treat all information gathered through the survey highly confidential per the Privacy Act. If you receive this survey invitation, we encourage you to provide feedback so we may continue to improve our support services.

### SAVE Presents at Intergovernmental Roundtable

Last year, SAVE partnered with the USCIS district community relations officer to host a roundtable event in Atlanta, Georgia, where they addressed participant questions, distributed program fact sheets and discussed registration and verification processes, SAVE CaseCheck benefits, and current SAVE initiatives.

[Request a SAVE speaker](#) for your next event or visit us online on our [SAVE Resources](#) page for more ways to connect with us.

### Why Use the SAVE Logo?

SAVE is a fast, secure and reliable verification service that helps benefit-granting agencies maintain their program integrity. Let everyone know you are using SAVE. Visit the [Trademark and Logo Usage Guidelines webpage](#) to request authorization to post our trademarked logo on your website and printed materials. Learn more about SAVE and send your feedback to [SAVE Registration](#). You can also stay connected by subscribing to the SAVE Verifier quarterly newsletter.



U.S. Citizenship and  
Immigration Services

#### Links & Resources

- ▶ [SAVE Overview](#)
- ▶ [SAVE Governing Laws](#)

#### SAVE the Date

<a href="#">Prospective User Webinars</a>	<a href="#">Current User Webinars</a>
March 12, 2019 April 9, 2019	March 14, 2019 April 11, 2019

#### Check us out!

