



At a Glance

1,022,603 people became legal permanent residents of the U.S.

762,742 immigrants became naturalized U.S. citizens.

58,238 people were admitted to the United States as refugees.

25,538 individuals were granted asylum in the United States by USCIS.

35,923 people participated in 99 national USCIS engagements.

162,876 people participated in 3,097 local USCIS engagements.

In addition:

- About 400,000 people visited www.uscis.gov each day.
- The FBI processed 1,666,025 name checks for USCIS.
- USCIS recorded 3,183,096 sets of fingerprints for its records.

Strategic Priorities

Five strategic priorities set forth by USCIS Director Alejandro Mayorkas guided the agency to its top accomplishments for FY 2012.

These priorities motivate the USCIS workforce to:

Strengthen National Security Safeguards and Combat Fraud. Efforts to counter fraud and reduce threats to national security and public safety are robust and fully integrated into every aspect of our work.

Reinforce Quality and Consistency in Administering Immigration Benefits. Benefit decisions are based on the law and facts, supported by a cohesive policy framework and operational processes to ensure that decisions are informed, made in a timely manner, and further the integrity and goals of the immigration system.

Foster Organizational Excellence. USCIS has a well-trained, engaged, and fulfilled workforce with the knowledge, skills, opportunities, and tools to deliver on the agency's mission.

Promote Citizenship and Immigrant Civic Integration. High quality resources and initiatives effectively prepare immigrants for the naturalization process and successful citizenship, and highlight the contribution of immigrants and the importance of citizenship.

Enhance Customer Service and Public Engagement. Customers can easily access useful information and resources that meet their needs and expectations, and the public and our partners can engage with a responsive, respectful, and transparent agency.



USCIS

Accomplishments

FISCAL YEAR 2012

At USCIS, we measure success by how well we reinforce the country's proud tradition as a nation of hope and opportunity, uphold the integrity of the immigration system, and safeguard our nation's security.

Our accomplishments at USCIS would not be possible without our exceptional workforce. The collective ingenuity, professionalism, and dedication of USCIS employees propel the agency to greater success year after year.

USCIS

Accomplishments

FISCAL YEAR 2012



Our commitment to providing state-of-the-art services led to significant achievements that impacted thousands of people and improved our nation's immigration system.



IN FISCAL YEAR 2012, USCIS:

- ★ Created the Deferred Action for Childhood Arrivals process for certain young people who came to the United States as children.
- ★ Launched the first phase of USCIS ELIS, our inaugural electronic immigration system.
- ★ Enhanced national security by enacting broader and more comprehensive screening procedures for applicants and petitioners.
- ★ Implemented the Entrepreneurs-in-Residence initiative to streamline policies and practices for immigrant entrepreneurs to start and grow businesses in the United States.
- ★ Reduced fraud with the production of nearly 3.8 million secure identity documents and made improvements to deter counterfeiting, obstruct tampering, and allow for quick and accurate authentication.
- ★ Engaged new audiences through expanded national engagements in Spanish and Chinese and the creation of a new online resource center in 23 different languages.
- ★ Extended immigration relief through our humanitarian programs by designating or redesignating 7 countries for Temporary Protected Status and protecting vulnerable populations from human trafficking, fraud, and other crimes.

Learn more online at www.uscis.gov/performance