

# Complete Review Case – Are you Sure? Alert

If the information you entered does not immediately match SSA and/or DHS records, the *Review Case – Are You Sure?* screen appears. If you see this screen:

**1** Review the information displayed on the screen to ensure it matches the information the employee entered in Section 1 of Form I-9.

*This alert displays the specific field or fields that do not immediately match SSA and/or DHS records.*

**NOTE:** If you need more time to verify the information is correct, you may click **Save & Exit** to exit this case. You can locate the case later under *View/Search Cases*.

See the *View/Search Cases Job Aid* for instructions on how to view and search cases in E-Verify.

The screenshot shows the 'Review Case' interface with a yellow warning box titled 'Are you sure?'. Below the warning, it says 'Check your data entry with John Doe's Form I-9.' There are two radio buttons: 'Information entered matches Form I-9' (unselected) and 'Information entered does not match Form I-9' (selected). Below this, there are two text entry fields: 'Update First Name Entry' with 'John' entered and 'Update Last Name Entry' with 'Doe' entered. At the bottom, there are two buttons: 'Continue to Case Results' and 'Save & Exit'.

**2** Select the appropriate option, indicating whether the information displayed matches the Form I-9.

*If you do not select an option, a red error message will appear indicating you must select an option before you can continue.*

If the information displayed does not match Form I-9, update the text fields accordingly.

Click **Continue to Case Results**.

**Note:** If the case proceeds to a Tentative Nonconfirmation (TNC), it's okay! E-Verify just needs more information from you and the employee before confirming employment authorization.

See the *Process a TNC and Refer Case Job Aid* for instructions on how to proceed if the system returns a Tentative Nonconfirmation result.

This screenshot is similar to the one above, but the 'Update First Name Entry' field now contains 'Jonathan' and is highlighted with a red circle and the number 2. A red banner with the word 'Required' is visible below the radio buttons, indicating that a selection is mandatory. The 'Continue to Case Results' and 'Save & Exit' buttons are still present at the bottom.