



**Texas Service Center  
Congressional Seminar  
January 20, 2016**



**U.S. Citizenship  
and Immigration  
Services**

# USCIS Service Centers

A large, stylized American flag with the stars and stripes waving, serving as a background for the title.

Service centers receive and adjudicate applications and petitions for a broad range of immigration benefits that generally do not require an interview or face-to-face contact.



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# 5 Service Centers

California Service Center  
Laguna Niguel, California



Texas Service Center  
Dallas and Mesquite, Texas



Vermont Service Center  
St. Albans and Essex, Vermont



Potomac Service Center  
Arlington, Virginia

Nebraska Service Center  
Lincoln, Nebraska



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# Texas Service Center

- TSC is located in three locations:
  - Two buildings are located in Dallas
  - One building is located in Mesquite
- Our Front Office Staff, Administration Team, and the majority of our officers, analysts, and clerical staff are located in the Dallas buildings.
- Our Records Team, part of our Customer Service Team, contractors, and the ELIS Team are located at the Mesquite building.



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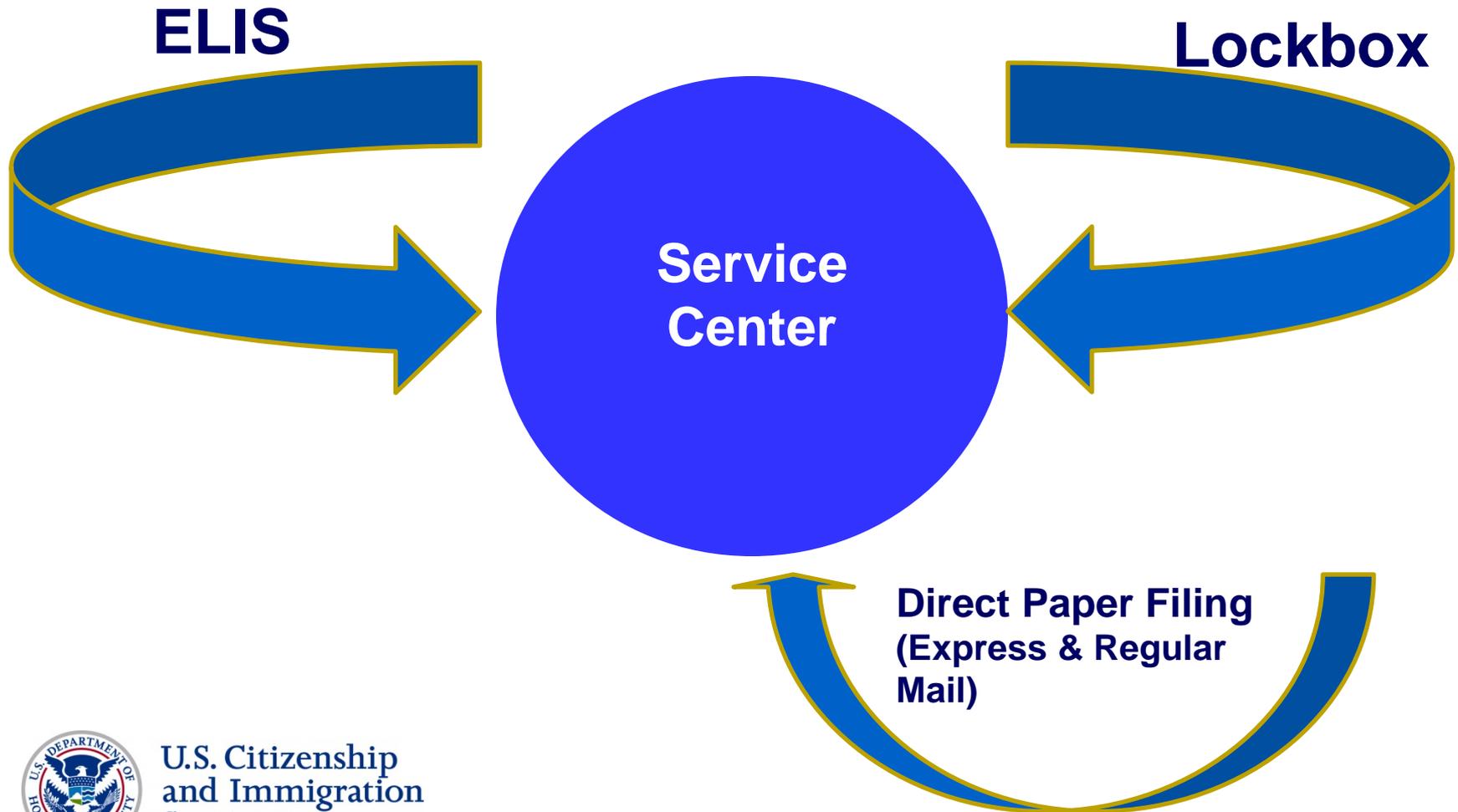


# How do service centers receive work?



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# Three Intake Avenues



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# Lockbox



- JPMorgan electronically captures information from USCIS applications and petitions, deposits the associated fees, and directs the information captured electronically.
- Once intake is complete, the physical files are shipped to the appropriate service center for processing.



# Direct Paper Filing

Contractors set up the files and perform all data entry functions.



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# ELIS



## ELIS – USCIS Electronic Immigration System

- Customers submit applications/petitions and supporting evidence electronically.
- Officers process the cases using this online system.

[uscis.gov/uscis-elis](https://uscis.gov/uscis-elis)



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# Which Form Types/Programs are processed at the Texas Service Center?



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# Employment-Based Forms/Programs

- I-140, Petition for Alien Worker
- I-907, Request for Premium Processing Service
- EB I-485, Application to Register Permanent Residence or Adjust Status



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# Family-Based Forms/Program

- I-129F, Petition for Alien Fiancé(e)
- I-130, Petition for Alien Relative
- Asylum I-485, Application to Register Permanent Residence or Adjust Status
- I-730, Refugee/Asylee Relative Petition
- I-817, Application for Family Unity Benefits
- I-821, Application for Temporary Protected Status
- I-821D, Deferred Action for Childhood Arrivals



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# Naturalization/Citizenship Form

- N-565, Application for Replacement Naturalization/Citizenship Document



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# Ancillary Forms

- I-102, Application for Replacement of Initial Nonimmigrant Arrival/Departure Document
- I-131, Application for Travel Document
- I-765, Application for Employment Authorization
- I-824, Application for Action on an Approved Application or Petition



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*Questions?*



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