



# Agenda

## Listening Session with the Administrative Appeals Office (AAO)

*October 20, 2010*

1:00 – 3:00pm

### Discussion Topics

- I. **Introductions**
- II. **Overview of the AAO**
  - **AAO structure and staff**
- III. **Role of the AAO within USCIS / DHS**
- IV. **The appeals process**
  - **Appeals and certifications**
  - **Requests to expedite an appeal**
- V. **Requests for Evidence (RFEs)**
- VI. **AAO Information Online**
- VII. **Processing Times**
- VIII. **AAO Decisions**
  - **Precedent decisions**
  - **Accessing decisions online**
- IV. **Open Forum**