



September 14, 2010

Meeting Invitation

TO: USCIS National Stakeholders

FROM: U.S. Citizenship & Immigration Services – Office of Public Engagement

SUBJECT: **Listening Sessions with USCIS Office of Transformation**

The USCIS Office of Public Engagement cordially invites you to join a series of listening sessions on the USCIS Transformation program. For background information on Transformation and notes from the first collaboration session, please [click here](#).

The USCIS Transformation will change the way the Agency does business to create a more transparent, efficient, and customer-focused organization. A key aspect of USCIS Transformation is moving the organization from a paper-based system to an online, electronic system. USCIS Transformation depends on the input and feedback of stakeholders to develop new services and technology capabilities that meet customer needs. As we plan for these changes in the coming months and years, it is crucial to gain feedback and insights from community-based organizations and direct legal service providers.

We will be hosting upcoming sessions in the following three locations:

Atlanta, Georgia		
Date: Tuesday, September 21, 2010		
Location: Atlanta Field Office, 2150 Parklane Drive, Atlanta, GA 30045		
	Session 1: Non-legal immigration service providers (e.g. community-based organizations, advocacy groups)	10:00AM-12:00PM
	Session 2: Direct legal service providers (e.g. law firms, BIA-accredited representatives)	2:00-4:00PM
To RSVP: Contact Joe Kernan at Joseph.kernan@dhs.gov		
Boston, Massachusetts		
Date: Thursday, September 23, 2010		
Location: Boston Field Office, JFK Federal Building, 15 New Sudbury Street, Boston, MA 02203		
	Session 1: Non-legal immigration service providers (e.g. community-based organizations, advocacy groups)	10:00AM-12:00PM
	Session 2: Direct legal service providers (e.g. law firms, BIA-accredited representatives)	2:00-4:00PM
To RSVP: Contact Ted Albers at NER.CommunityRelations@dhs.gov		
San Francisco, California		
Date: Monday, September 27, 2010		
Location: San Francisco Field Office, 630 Sansome Street, San Francisco, CA 94111		
	Session 1: Non-legal immigration service providers (e.g. community-based organizations, advocacy groups)	10:30AM-12:30PM
	Session 2: Direct legal service providers (e.g. law firms, BIA-accredited representatives)	2:00-4:00PM
To RSVP: Contact Rosemarie Fan at SanFrancisco.CommunityRelations@dhs.gov		

We look forward to engaging with you!