



September 14, 2010

# Meeting Invitation

**TO:** USCIS National Stakeholders

**FROM:** U.S. Citizenship & Immigration Services – Office of Public Engagement

**SUBJECT:** **National Webinars with USCIS Office of Transformation Coordination**

The USCIS Office of Public Engagement cordially invites you to join a series of listening sessions on the USCIS Transformation program. For background information on Transformation and notes from the first collaboration session, please [click here](#).

The USCIS Transformation will change the way the Agency does business to create a more transparent, efficient, and customer-focused organization. A key aspect of USCIS Transformation is moving the organization from a paper-based system to an online, electronic system. USCIS Transformation depends on the input and feedback of stakeholders to develop new services and technology capabilities that meet customer needs. As we plan for these changes in the coming months and years, it is crucial to gain feedback and insights from community-based organizations and direct legal service providers.

We will be hosting two national webinars to solicit feedback from stakeholders:

**Thursday, September 30<sup>th</sup> @ 2:00pm (EDT):** This session is primarily focused on soliciting feedback from individuals or organizations that do not provide direct legal support to applicants.

**Monday, October 4<sup>th</sup> @ 2:00pm (EDT):** This session is primarily focused on soliciting feedback from individuals and organizations that provide direct legal support to applicants, either from private law firms or community-based organizations with attorneys and/or BIA accredited representatives.

**To participate:**

Please provide your full name and the organization you represent to Courtney Winship at [courtney.winship@dhs.gov](mailto:courtney.winship@dhs.gov).

Information on how to register for the webinar will be provided when you respond. You must register for the webinar in order to participate in these sessions. If you need additional information, you may contact Courtney Winship at the email above or by telephone at (202) 272-1273.

**\*\* Please note that space is limited to accommodate 100 participants per session. \*\***

We look forward to engaging with you!