



Teleconference Invitation



USCIS International Operations Division Teleconference

Tuesday, February 8, 2011 @ 11:00am (EST)

The USCIS International Operations Division and the Office of Public Engagement invite any interested parties to participate in a teleconference to discuss planned changes to the processing procedures for **Refugee and Asylee Follow-to-Join cases**. USCIS and the Department of State (DOS) have jointly developed these new procedures to improve customer service for these important humanitarian cases. The new procedures will also help ensure greater consistency, efficiency and security.

USCIS and DOS will be piloting the improved process at five (5) locations overseas beginning in March 2011. The pilot locations will include Addis Ababa, Ethiopia; Guatemala City, Guatemala; New Delhi, India; Port-au-Prince, Haiti; and Yaoundé, Cameroon.

During the session, USCIS will provide an overview of the new procedures, explain how the pilot will affect cases in the chosen locations, and seek feedback or answer questions from participants.

We anticipate having additional teleconference discussions after the pilot is launched. Once we have incorporated the lessons learned from the teleconferences and the pilot, USCIS and DOS intend to roll out the new procedures worldwide.

Please join us for the call to learn more details about this important change.

To Join the Call

On the day of the teleconference, please use the following numbers and passcode. We recommend dialing in 10-15 minutes prior to the start of the call.

If you are calling from inside the United States, please dial: **1-888-810-3143**

If you are calling from outside the United States, please dial: **1-630-395-0367**

Passcode: **730**

Contact

If you have any questions or concerns regarding the teleconference, please contact the Office of Public Engagement at public.engagement@dhs.gov.

We look forward to engaging with you!