



Meeting Invitation

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USCIS Transformation:

December 2011 Deployment of the New Electronic System

Wednesday, July 27, 2011 @ 2:00PM

Tomich Center

111 Massachusetts Ave, NW

Washington, DC 20529

The USCIS Office of Transformation Coordination and the Office of Public Engagement invite any interested parties to participate in an engagement to review the implementation and use of the agency's new online system.

USCIS is undertaking an agency-wide initiative to move immigration services from a paper-based system to a new electronic, account-based system that uses improved technologies and re-designed business processes. Over the next several years, USCIS will deploy a simplified, web-based system that will allow customers to submit and track their applications and enhance USCIS's ability to process cases with greater precision, security, and timeliness.

The first release of the new system will be in December 2011. The stand-alone [Application to Extend/Change Nonimmigrant Status \(Form I-539\)](#) will be the first benefit type to be part of the new online system. The initial release will directly affect applicants who are attempting to extend, change or reinstate the following nonimmigrant visa classifications:

Classification	Definition
B	Temporary Visitor for Business or Pleasure
F	Academic Student
J	Exchange Visitor
M	Vocational or Other Nonacademic Student

Over the last several years, USCIS has sought stakeholder feedback in local listening sessions and national engagements. This feedback has been instrumental in informing the development and deployment of the new system. USCIS has also used this feedback to identify challenges for stakeholder acceptance of the system. During this engagement, USCIS will share examples of how Transformation is addressing stakeholder issues in the initial and future deployments.

We are now evaluating how USCIS can support the voluntary adoption of the online system by individuals who will be directly affected by this initial release. We are also planning to have scheduled releases that will add features and functions that are targeted for deployment approximately every 6 months after this initial deployment. Therefore, USCIS is particularly interested in engaging stakeholders on the following questions:

- Which features or functions are most important to address in a timely manner?
- How can USCIS overcome specific obstacles or concerns?
- How can USCIS support stakeholders through the transition?

To Participate in the Session

Any interested parties may participate in this event in person or by telephone. All participants must respond to this invitation. Please contact the Office of Public Engagement at public.engagement@dhs.gov by **Tuesday, July 26** and reference the following in the subject line of your email:

- If you plan to attend in person, please reference “Transformation – In Person”
- If you plan to attend by phone, please reference “Transformation – Phone”

Please also include your full name and the organization you represent, if any, in the body of the email.

We hope you will be able to join in this important discussion and look forward to engaging with you!