



Agenda

- I. Welcome and Introductions**
- II. Office of Intake and Document Production**
 - Receipt Issuance
 - Fee Waiver Statistics
- III. Customer Service Directorate**
 - Online Case Status System
 - Undeliverable Mail
- IV. Office of Performance and Quality**
 - Processing Times – Web Page Updates
- V. Office of Citizenship**
 - Citizenship Test
- VI. Office of Transformation Coordination**
 - I-130 Automatization
- VII. Office of Policy & Strategy**
 - Child Status Protection Act
- VIII. Office of Public Engagement**
 - SSI Benefits
- IX. Field Operations Directorate**
 - Lost Record of G-28 on File
 - N-600s for Individuals Residing Abroad
 - N-648 Expiration
- X. Service Center Operations Directorate**
 - Recognition of ECFMG Certification
 - VIBE Requests for Evidence
 - I-539 – H4 Cases
 - H-1B Cap Exemption
 - I-797 Notices for J-1 Waivers
 - I-485 TRIG/Material Support Cases
- XI. Open Forum**