



Meeting Invitation

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Service Center Operations Monthly Stakeholder Teleconference

The USCIS Service Center Operations Directorate invites interested stakeholders to participate in the next Monthly Stakeholder Teleconference scheduled for **Tuesday, May 31, 2011 at 2:00pm eastern time**. The topic will be customer service at USCIS service centers including how and when to contact the centers and an overview of the current national customer service avenues. The Vermont Service Center will host the teleconference with assistance from the California Service Center. These engagements are an opportunity for the service centers to share information on a particular topic of interest to our stakeholders.

Engagement Date	Topic	Deadline for Agenda Items
May 31, 2011	Customer Service	May 9, 2011
June 28, 2011	Employment-Based Form I-485	
July 26, 2011	Form I-130 (Humanitarian Relief)	
August 30, 2011	Form I-140	
September 27, 2011	Child Status Protection Act	

Agenda Items: Please submit items for the agenda to donna.kane@dhs.gov no later than **May 9, 2011**.

RSVP: If you would like to participate in this teleconference, please provide your full name and the organization you represent to Vermont Service Center Community Engagement Officer Donna Kane at donna.kane@dhs.gov.

If you need additional information, you may contact Donna Kane at the email above or by telephone at (802) 527-4722.

We look forward to engaging with you!