



U.S. Citizenship  
and Immigration  
Services

Podcast Transcript  
When Medical Emergencies Happen – Use USCIS ELIS

Time: 60 seconds

Tourist:

My wife and I were on vacation in the United States when she suddenly had a heart attack and needed to go to the hospital. Our tourist visa was set to expire but she couldn't travel and needed more medical care.

Thanks to USCIS ELIS we were able to apply online and ask USCIS to extend our stay in the United States while my wife received emergency care – it was so easy.

Through USCIS ELIS, we have 24/7 access to our online account and can easily upload any document USCIS may need to complete our case. We even received a text message on our phone notifying us about our application!

Thank you, USCIS, for giving us one less thing to worry about.

USCIS Representative:

Accidents and medical emergencies happen. We understand.

With USCIS ELIS, the new electronic immigration system, you can now e-file a request to extend your stay in the United States at any place and at any time.

Learn more about USCIS ELIS, at <http://www.uscis.gov/uscis-elis>.



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Time: 30 seconds

Did you know that USCIS recently launched a new electronic immigration system? With USCIS ELIS you can apply to extend your stay in the United States or change your nonimmigrant status. If you're eligible, you can apply at any place and at any time. But that's not all - you can even choose to receive updates on your case by e-mail or text message.

For a full list of tips visit our website at <http://www.uscis.gov/uscis-elis>.