

## What's Hot in E-Verify?

### E-Verify Customer Satisfaction Tops the Charts!

The 2011 American Customer Satisfaction Index (ACSI) customer satisfaction survey reports that E-Verify user satisfaction has increased three points over the 2010 score to 85! This score places E-Verify well above the overall federal government average of 69. Read our [latest blog](#) about this achievement or check out the full E-Verify American Customer Satisfaction Index Report [here](#).



### Download Self Check PSAs

You can now download the new Self Check radio public service announcements (PSAs) in both English and Spanish from the [Self Check Toolkit](#). Listen online, or download to share with your clients and colleagues. Join us in helping job seekers learn how to verify their own work eligibility online with Self Check.

### STEM

The Department of Homeland Security (DHS) recently announced an expanded list of [science, technology, engineering and math \(STEM\) designated degree programs](#) that qualify eligible graduates on student visas for an optional practical training (OPT) extension. What does this have to do with E-Verify? To be eligible for an OPT extension, STEM graduates must work for an employer enrolled in E-Verify. Learn more [here](#).

### New Employer Resources in Spanish

Spanish speaking employers can now learn about E-Verify in their native language by viewing the [E-Verify Overview presentation in Spanish](#). The presentation reviews E-Verify's background, explains how the service works and much more. It has the same content as the free, live E-Verify [webinars](#) offered in English throughout each month.

### More Foreign Language Notices and Letters

The Tentative Nonconfirmation Notices and Referral Letters are now available in Portuguese, Arabic, German, French, and Italian on the [Foreign Language Resources Section](#) of [www.dhs.gov/E-Verify](http://www.dhs.gov/E-Verify).

### Syrian F-1 Students

For information on how to allow eligible Syrian F-1 students to obtain employment authorization and work more hours, see the [Fact Sheet](#) from Immigration and Customs Enforcement about the suspension of certain regulatory requirements.

### TIP: TPS and the Employer

There are currently eight countries designated for Temporary Protected Status (TPS). Do you know which documents you can accept from a worker who is a TPS recipient? Visit [I-9 Central](#) to learn more.

### New Corporate Administrator Manual

Corporate Administrator access allows an E-Verify employer to oversee verification sites in multiple locations. The new [Corporate Administrator Manual](#) explains the rules and responsibilities, and has step by step instructions on the E-Verify features available to Corporate Administrators.

### E-Verify's Focus on Your Privacy

Your privacy is important to you and to E-Verify. Please see our recent blog posting, [E-Verify Takes Your Privacy Seriously](#), to learn how E-Verify helps protect your privacy.

### Stay Informed Through GovDelivery

You can get updates on employment eligibility verification topics delivered to your inbox via [GovDelivery](#)! Join the 130,000 plus subscribers who receive email alerts about E-Verify and Form I-9 developments. [Sign up](#) today!

Have questions about the Form I-9? Visit [I-9 Central](#) to view the updated version of the Questions and Answers.

## E-Verify Outreach

### Our Experts Are in Your Communities!

E-Verify experts travel across America to educate employers and workers about Form I-9, E-Verify, Employee Rights, and Self Check. Look for DHS experts at these upcoming events:

#### JUNE

4-7 FPMI Human Capital Conference, *Washington, DC*  
6 ACIP, *Washington, DC*  
6-8 SE Industrial Liaison Group, *Charlotte, NC*  
7 IMAGE Forum, *Orlando, FL*  
13 Greater Boston APA Chapter Annual Conference, *Mystic, CT*  
14-16 Annual Staffing Conference, *Palm Desert, CA*

14-17 International Franchise Expo, *New York, NY*  
17-19 National Sheriff's Association National Convention, *Nashville, TN*  
20-22 Small Business Employer Compliance Workshops, *Portland & Bangor, ME*  
24-26 IPMA-HR Eastern Region Conference, *Hyannis, MA*  
24-26 SHRM Annual Conference & Expo, *Atlanta, GA*

25-30 LULAC National Convention, *Orlando, FL*  
28 IMAGE Forum, *Boston, MA*

#### JULY

12 IMAGE Forum, *Denver, CO*  
23 Ceridian Insights Customer Conference, *National Harbor, MD*  
26 IMAGE Forum, *Philadelphia, PA*