Change of Address (PSA) Audio Recordings

I. General Recording

■ Do you have a case pending with U.S. Citizenship and Immigration

Services? If so, and you are moving, remember to give us your new address by going to www.uscis.gov/addresschange. That way, we can stay in touch. Our change of address service is easy to use. You only have to complete one form and we provide questions to guide you through the process! You can also receive a confirmation email after updating your address. Go to www.uscis.gov/addresschange.

That's www.uscis.gov/addresschange.

II. Role Play

- Female 1: Hi Sandra! Where are you going?
- Female 2: Hey Tina. I'm going back to my last apartment to pick up my mail. I'm expecting some important mail from U.S. Citizenship and Immigration Services on my pending case.
- Female 1: Didn't you change your address online with USCIS?
- Female 2: No, I didn't. Can I really change my address online?
- Female 1: Of course! By going to www.uscis.gov/addresschange, you can immediately let USCIS know where to send your mail. You only have to complete one form and they provide questions to guide you through the entire process! You can even get a confirmation email when you're done.
- Female 2: I didn't know that!
- Female 1: It's so easy! You can do lots of things online with USCIS. You can check the status of your case, submit an online inquiry and even check

the average processing time of your pending application. And it's all online.

- Female 2: Thanks! I'll check it out.
- Female 1: Do that. Go to www.uscis.gov/tools.

That's www.uscis.gov/tools.