SAVE At-a-Glance

Key Benefits of the Systematic Alien Verification for Entitlements (SAVE) Program

▶ **SAVE helps make your benefit processing more efficient.**

SAVE is a unique service for immigration status verification. SAVE uses information from more than 100 million records contained in federal databases to electronically verify an applicant's immigration status. Typically, SAVE returns the results in just a few seconds to help federal, state and local benefit-granting agencies make determinations for eligibility of their benefit applicants.

Public Benefits

▶ **SAVE helps your agency save time and resources.**

Because SAVE is a fast, secure, reliable information service, it can greatly reduce the time it takes to verify an applicant's immigration or citizenship status. Using SAVE supports your agency to help ensure that only applicants who are eligible for benefits receive them.

▶ **SAVE helps you serve applicants better.**

Applicants who have a SAVE verification case pending can use the SAVE Case Check service to follow the progress of their case online. Case Check is a free service that allows applicants to check the status of the case as often as they like.

▶ **SAVE offers training opportunities and online tools.**

Using SAVE is easy — and easy to learn! Users in your agency can access many training tools and resources to improve their knowledge of SAVE. The SAVE website also offers webinars, videos and helpful information guides.

To learn more about how SAVE can help your agency, visit www.uscis.gov/SAVE today.

U.S. Citizenship and Immigration Services

SAVE At-a-Glance

▶ What is SAVE?

The Systematic Alien Verification for Entitlements (SAVE) Program is an information service for authorized agencies to verify their applicants' immigration status. Registered agencies use SAVE to determine applicants' eligibility for benefits they administer. SAVE is administered by U.S. Citizenship and Immigration Services, a component of the Department of Homeland Security.

▶ Why use SAVE?

Your agency can use SAVE to quickly verify an applicant's immigration status prior to issuing a benefit or license.

▶ Who uses SAVE?

Federal, state and local benefit-granting agencies use SAVE.

▶ How does SAVE work?

When applying for public benefits or licenses at an agency that uses SAVE, non-citizens must present an immigration document. This may be a permanent resident card ("green card"), an employment authorization document, a valid foreign passport, or some other immigration document. Naturalized or derived citizens may need to present a certificate of naturalization or citizenship for SAVE verification.

To confirm the person's status, agency personnel use SAVE to compare the data from the immigration document to federal government records. SAVE does not determine if a person is eligible to receive a benefit or license — only your agency can do that.

SAVE typically responds in just seconds. Agencies pay only a small fee for each SAVE Verification Case.

▶ Sign Up for SAVE

Sign up at www.uscis.gov/SAVE in three simple steps:

STEP 1 – Apply for SAVE Program
STEP 2 – Review and Sign Agreements
STEP 3 – SAVE Access Granted

And if you have questions, email SAVE Program Customer Support at **SAVE.HELP@uscis.dhs.gov** or call **877-469-2563**. Support is available Monday through Friday, from 7:00 a.m. to 5:30 p.m. Central Time, except on federal holidays.

U.S. Citizenship and Immigration Services

SAVE At-a-Glance

▶ SAVE is…

The Systematic Alien Verification for Entitlements Program, called SAVE, is an information service of U.S. Citizenship and Immigration Services, a component of the Department of Homeland Security. Federal, state and local benefit-granting agencies use SAVE to help ensure they are issuing benefits to individuals entitled to receive them.

▶ SAVE offers a unique service…

SAVE is the only information service of its kind, providing applicant immigration status to benefit-granting agencies. To provide this service, SAVE accesses more than 100 million records contained in federal databases.

▶ SAVE maintains integrity…

SAVE provides fast, secure, reliable immigration status information so authorized agencies can maintain the integrity of their programs. SAVE supports benefit-granting agencies by promoting:

- **Efficient use of time and resources**
- **Interagency collaboration**
- **Customer service**

Agencies pay only a small fee for each verification case.

U.S. Citizenship and Immigration Services

▶ SAVE gives agencies more certainty…

SAVE gives agencies a clear picture of applicants' immigration status to help them confirm eligibility for benefits they administer. But only the agency makes the final determination of an applicant's eligibility to receive a benefit.

▶ SAVE is a fast, secure, reliable and efficient resource to help ensure that only eligible applicants receive public benefits.

www.uscis.gov/SAVE

Primary SAVE Legislation

1986 Immigration Reform and Control Act

1996 Illegal Immigration Reform and Immigrant Responsibility Act

1996 Personal Responsibility and Work Opportunity Reconciliation Act

SAVE At-a-Glance

Why SAVE Is Right for Many Benefit-Granting Agencies

The Systematic Alien Verification for Entitlements (SAVE) Program helps federal, state and local benefit-granting agencies nationwide verify immigration status to help determine whether applicants are eligible to receive the benefits for which they're applying. For *any* benefit-granting agency that receives immigrant applicants, using SAVE is a smart choice.

▶ What are the advantages of using SAVE?

SAVE provides fast, reliable, secure verification services, thereby saving our customers time and resources:

- Provides most verification results in seconds
- Verifies the most current immigration status by accessing multiple federal databases with more than 100 million records
- Offers electronic and paper-based verification methods
- Ensures secure data transmission is consistent with DHS standards

▶ How SAVE supports benefit-granting agencies:

- Promotes efficient use of time and resources
- Strengthens interagency collaboration
- Provides exceptional customer service

▶ For more reasons why your agency should use SAVE, visit www.uscis.gov/SAVE today.

U.S. Citizenship and Immigration Services

SAVE At-a-Glance

Your agency can register with the Systematic Alien Verification for Entitlements (SAVE) Program in just three steps!

1. ▶ Apply for SAVE Program

Begin the registration process online at SAVE Registration. You will need to provide the name, phone number and email address of your agency's main point of contact (POC). SAVE will automatically generate an email with your POC's user name and password. Once your POC logs in and provides the requested information, SAVE will then determine if your agency is eligible to participate in the program. If eligible, we will email you the SAVE Program Checklist. Complete and return the checklist within 30 calendar days to continue the registration process.

After receiving the checklist, we will review the information provided to confirm that your agency has the proper legal authorities to access SAVE.

2. ▶ Review and Sign Agreements

Once your agency successfully completes Step 1 and legal authority has been approved, an assigned agency manager will provide you our standard memorandum of agreement and anticipated collections addendum. After your agency reviews, signs and returns the agreements, we will grant you access to the system.

3. ▶ SAVE Access Granted

Your agency is now registered with SAVE! Your designated agency manager will help you determine the SAVE system access method that best meets your agency's needs and provide you instructions for using the system, training materials, and additional support.

Welcome to SAVE!

Before beginning the registration process, and for more information, visit **www.uscis.gov/SAVE**.

U.S. Citizenship and Immigration Services