



I am a nonimmigrant

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How do I replace a Form I-94, Arrival-Departure Record?



U.S. Citizenship and Immigration Services

In order to increase efficiency, reduce operating costs and streamline the admissions process, U.S. Customs and Border Protection (CBP) has automated **Form I-94, Arrival-Departure Record**, at air and sea ports of entry. This automated system will create an electronically generated arrival-departure record with all the data elements found on the paper form. The paper form will no longer be provided upon arrival, except in limited circumstances. You will be provided with a CBP admission stamp in your travel document showing the date of admission, class of admission and admitted until date. If you need a copy of your I-94 record of admission for verification of alien registration, immigration status or employment authorization, it can be obtained at www.cbp.gov/I94. A paper Form I-94 will still be provided at land border ports of entry and to certain classes of aliens, such as refugees, certain asylees and parolees, and whenever CBP determines that issuance of a paper form is appropriate.

What if my Form I-94 has incorrect information on it?

If USCIS issued your Form I-94 as part of granting you an extension of stay or change of status, you will need to file a **Form I-102, Application for Replacement/Initial Nonimmigrant Arrival-Departure Document**.

- However, if you believe the error was our mistake, then you can file Form I-102 or you can make an INFOPASS appointment on our Web site to take your I-94 and evidence of the error to our nearest local office and request that we issue a corrected Form I-94. If we are not convinced that the error was our fault, then you will need to file Form I-102 with the correct fee.

If you were issued a paper Form I-94 when you entered the United States and it contains an error or there is an error on your electronic I-94 that you obtained from www.cbp.gov/I94, you will need to contact CBP or visit the CBP Deferred Inspection Office closest to your location.

- You can visit the CBP Web site at www.cbp.gov or call CBP at **1-877-CBP-5511 (1-877-227-5511)** Monday through Friday between 8:30 a.m. and 5:00 p.m., Eastern Time. You may bring the incorrect Form I-94 and documentation (passport and visa) to any CBP Port of Entry or Deferred Inspection Office. You may also call to make an appointment.

What if my Form I-94 has been lost, stolen, mutilated, or destroyed?

If you need to replace a paper Form I-94 that was issued to you upon admission to the United States or that was issued to you by USCIS, you must apply for a replacement Form I-94 with USCIS by using Form I-102.

If you entered the United States after I-94 automation (April 30, 2013) and you were not issued a paper I-94, your I-94 record of admission can be obtained by visiting www.cbp.gov/I94.

Key Information

Key USCIS forms referenced in this guide	Form #
Arrival-Departure Record	I-94
Application for Replacement/Initial Nonimmigrant Arrival-Departure Record	I-102

Other U.S. Government Services—Click or Call		
General Information	www.usa.gov	1-800-333-4636
New Immigrants	www.welcometoUSA.gov	
U.S. Dept. of State	www.state.gov	1-202-647-6575

For more copies of this guide, or information about other customer guides, please visit www.uscis.gov/howdoi.

You can also visit www.uscis.gov to download forms, e-file some applications, check the status of an application, and more. It's a great place to start!

If you don't have Internet access at home or work, try your local library.

If you cannot find what you need, please call **Customer Service at: 1-800-375-5283**
Hearing Impaired TDD Customer Service:
1-800-767-1833

Disclaimer: *This guide provides basic information to help you become generally familiar with our rules and procedures. For more information, or the law and regulations, please visit our Web site. Immigration law can be complex, and it is impossible to describe every aspect of every process. You may wish to be represented by a licensed attorney or by a nonprofit agency accredited by the Board of Immigration Appeals.*