**U.S. Citizenship
and Immigration
Services**

Executive Summary

History and Genealogy Website Enhancements Webinar
March 12, 2013

Background

On Tuesday, March 12, 2013, the USCIS Customer Service and Public Engagement Directorate (CSPED), along with the Enterprise Services Directorate Records Division, hosted a webinar regarding the enhancements and updates to the USCIS History and Genealogy web page. The webinar focused on how these new enhancements unified the history, library and genealogy programs into a user-friendly online resource center for historians, scholars, students and genealogists in one convenient location - www.uscis.gov/historyandgenealogy.

Representatives from the Historical Research Branch provided attendees detailed information as to how the reorganized and updated website was designed for clarity and ease of use. In addition, the dynamic content makes the website more accessible to not only professionals, but to the general public as well. The attendees were provided a general introduction to the program and services offered by the History and Genealogy programs and were taken on a tour of the new website enhancements. With these new enhancements, researchers can easily link to an online library catalog, which includes recently digitized unique documents, family historians will find that the genealogy content has been reformatted, rearranged, and made easier to comprehend through use of diagrams, images, and plain language; and, the general public can access help as needed.

In order to aid users in accessing this information quickly, the following 5 friendly URLs have been added to the site:

- www.uscis.gov/historyandgenealogy - link to the main website home page
- www.uscis.gov/history - link Our History homepage
- www.uscis.gov/genealogy - link to the Genealogy program homepage
- www.uscis.gov/library - link to the historical library homepage
- www.uscis.gov/research - link to the research guidance homepage