



## Stakeholder Webinar Invitation



USCIS Online Customer Service Tools  
Wednesday, May 4, 2016  
2 - 3 p.m. (Eastern)

U.S. Citizenship and Immigration Services (USCIS) invites you to participate in a national webinar on **Wednesday, May 4, from 2 to 3 p.m. (Eastern)** regarding updates made to USCIS online tools.

During this engagement, we will provide an overview of new resources added to [myUSCIS](#), review our other online customer service tools, including “Emma,” our virtual assistant on [uscis.gov](#) and seek your feedback.

USCIS staff will be available to demonstrate the new features and answer your questions.

**To Register for this Session:**

Please visit our [registration page](#) to RSVP. Be sure to provide your full name and, if applicable, the name of your organization.

When you register, please follow these steps:

- Enter your email address and choose “Submit”
- Choose “Subscriber Preferences”
- Select the “Event Registration” tab
- Answer the questions and choose “Submit”

Once we process your registration, you will receive a confirmation email with more details.

**Note to Media:** This webinar is not for press purposes. Please contact the USCIS Press Office at (202) 272-1200 for any media inquiries.

If you have questions about the registration process, or if you do not receive a confirmation email within two business days after you register, please email us at [Public.Engagement@uscis.dhs.gov](mailto:Public.Engagement@uscis.dhs.gov).

**We look forward to engaging with you!**