



September 6, 2006

Public Notice

USCIS MAKES IT EASIER TO INQUIRE ABOUT ADOPTION APPLICATIONS *District Offices Create Email Boxes to Respond to Questions*

U.S. Citizenship and Immigration Services (USCIS) invites parents with questions on pending or approved inter-country adoption petitions to make use of newly designated email addresses based in our local offices. This new email system is devoted solely to customers who have filed inter-country adoption petitions. USCIS anticipates this new service will offer prospective adoptive parents more timely answers to their questions concerning pending or approved cases. The email addresses may be found in each domestic and overseas office's web page on our web site at: <http://www.uscis.gov/graphics/fieldoffices/index.htm>.

Given the possibility of sensitive issues regarding inter-country adoptions, prospective adoptive parents frequently have difficult and urgent questions that are not easily addressed through routine customer service channels. The new e-mail service will expedite customer communications with USCIS regarding those issues.

In an ongoing effort to improve customer service, this email address system is intended for use only by customers who have a pending or approved Form I-600 or I-600A. To receive a response to an inquiry about a Form I-600 or I-600A, the sender must be the petitioner or his or her legal representative, such as an attorney. If you are the legal representative, you must already have a Form G-28 on file. When sending an email, you must provide the following information:

- The petitioner's name,
- The petitioner's date of birth,
- The petitioner's country of birth,
- The receipt number of the Form I-600 or I-600A (if any),
- The alien registration number (A-Number) associated with the case (if any), and
- The name of the child to be adopted (if know)

Please note that it may take two days to retrieve information and respond to your inquiry.

For general information concerning inter-country adoptions, please visit the USCIS website located at www.uscis.gov and to access your local district office please visit the USCIS field offices website at <http://www.uscis.gov/graphics/fieldoffices/index.htm>. For country specific information, please visit the Department of State's website at www.travel.state.gov.